

Address: Qube, Oswald Road, Oswestry, SY11 1RB **Telephone:** 01691 656882 **E-Mail:** info@qube-oca.org.uk

Vacancy Details

Job Title Dial-a-Ride Driver

Salary £11 per hour

Part time – 14 hours (Weekly Mornings)

Responsible to Development and Operations Officer – Transport

About Organisation

Oswestry Community Action, (Qube) is a registered charity and multi-service provider of community facing wellbeing services. Our mission is to support and enhance the wellbeing and quality of life of communities in Shropshire and the bordering Welsh counties. We support people through the provision of community transport, social groups and befriending, volunteer brokering, community health awareness support and arts and culture.

Our service offering has developed over time and continues to evolve in response to local need; such as rural poverty and lack of opportunities; particularly for social isolation, education and poor public transport provision.

Main purpose of post

Qube Dial a Ride (DAR) provides door to door accessible transport for people who do not have their own transport, or who cannot access public transport.

The service is available to people of all ages and mainly supports older people and/or people with mobility issues or disabilities. It is a membership service and journeys must be booked at least 24 hours in advance.

The Dial a ride fleet consists of a number of accessible cars and minibuses, which transport between one and 17 passengers at any one time.

Our team of drivers are provided with comprehensive drivers' sheets for each shift they undertake and take the lead on ensuring the health and safety of our passengers and vehicles. Each journey, drivers are supported by a passenger assistant. Your line manager will provide regular feedback on your performance and, if required offer support.

This post is to provide transport for a variety of different groups and activities, therefore it is essential that the candidate is flexible.

Our Dial-a-ride drivers are:

- Professional at all times, upholding the values of Qube and Dial-a-ride.
- Caring and empathetic to the needs of our members.
- Enthusiastic with a 'can do' attitude.
- Honest, reliable and a good time keeper.
- Flexible and adaptable to the needs of the Dial-a-ride service.



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 Have a good knowledge of the road networks in and around the town of Oswestry and the borderland areas.

What we ask of drivers:

- A full and clean driving licence.
- Attend training, as required for the role.
- You wear Dial-a-Ride identification at all times.
- You agree to provide references for the role.
- You agree to undertake a DBS check.
- Commit to working as part of the Dial a Ride team.

Person Specification

	Essential	Desirable
Qualifications & Experience	Full driving licence with D1 classification (D1 cost maybe met for the right applicant). DBS check. Previous experience of working in a transport environment. Knowledge of the Llanfyllin area.	Experience/knowledge of the issues faced by older people and those with disabilities and a range of health issues. Experience of working in the voluntary sector and with volunteers. MIDAS certification.
Attitude	Enthusiastic with a 'can do' attitude. Honest, reliable and a good time keeper. Ability to work as part of a team and to work alone and use initiative.	
Aptitude	Good communication skills both verbally and written. Ability to organise and prioritise Effectively. Commitment to, and understanding of Confidentiality, Equal Opportunities and Diversity Policies. Enthusiastic and confident in own ability. Flexible and adaptable.	

If you would like to apply for this vacancy, please submit your CV along with a cover letter explaining your interest in the role to info@qube-oca.org.uk